

	<p align="center"><i>Sistema di Gestione Integrato</i></p>	<p align="right"><i>File:5.2_DS_TN SGQ</i></p>
<p>UNI EN ISO 45001:2018 UNI EN ISO 9001:2015</p>	<p align="center">POLITICA AZIENDALE</p>	<p align="right"><i>Rev. 1 del 01.09.2020</i> Pag. 3 di 4</p>

POLICY FOR QUALITY, ENVIRONMENT AND SOCIAL SAFETY AND RESPONSIBILITY

Our organization aims at improving, optimizing and certifying the logical management oriented to the processes we deliver. We also consider the protection of health and safety at work as an essential objective to be firmly achieved and constantly improved. In this perspective, we are committed: To continue to develop human resources more and more in a management oriented to the quality and safety and also develop a systematic management of the protection and environment and a more social responsibility;

- *Continue to develop in our human resources, in an increasingly incisive way, a management oriented towards quality and safety (Quality/Safety/Security Management), as well as develop a systematic management of environmental protection (Environmental Management) and a management for social responsibility (Social Accountability);*
- *Express our willingness to reconcile the requirements of economic development and creation of a value along with the protection of health and work safety;*
- *Pay particular attention to the maintenance activities of the terminal plants and in any case on the plants that have a direct impact on the customer;*
- *Ensure that our suppliers, customers and visitors are fully aware of our policy and the goals we have set for ourselves;*
- *Comply with all the binding and voluntary legislation applicable to our activities and commit ourselves to prevent any form of pollution, by directing our organization to continuous improvement;*
- *To be a reference point for our customers, by satisfying their declared and undeclared needs with extreme attention and professionalism;*

	<p><i>Sistema di Gestione Integrato</i></p>	<p><i>File:5.2_DS_TN SGO</i></p>
<p>UNI EN ISO 45001:2018 UNI EN ISO 9001:2015</p>	<p>POLITICA AZIENDALE</p>	<p>Rev. 1 del 01.09.2020 Pag. 4 di 4</p>

- *To encourage the consultation and participation of workers and their representatives, so that their active contribution is decisive for the achievement of safety objectives;*
- *To provide the reference to carry out, supply with documentary evidence and keep active a credible and reliable management system that complies with the UNI EN ISO 45001:2018 and UNI EN ISO 9001:2015 standards;*
- *To consider “customer satisfaction” as an essential condition for the success of our organization, based on the high spirit of initiative and great enthusiasm that distinguishes us, within our technical, economic and financial obligations;*
- *To look for the optimization of our business process in order to achieve the highest level of effectiveness and efficiency by systematically involving all our human resources more and more - by continuously verifying their adequacy and consciousness - and by monitoring the results at regular intervals;*
- *To pay particular attention to the prevention and control of possible infections, providing all the resources necessary to implement and keep the infection prevention and control system active.*

Naples, September 10, 2020

The Chief Executive Officer

TERMINAL NAPOLI S.p.A.
L'Amministratore Delegato